

Shelters

Sandgate Women's Shelter of Georgina

Transitional and Supportive Housing Services of York Region

Yellow Brick House Project Hostel

Sandgate Women's Shelter of Georgina, Inc.

Address: P.O. Box 248
Sutton West, Ontario L0E 1R0

Location: Permanent facilities in Jackson's Point and Keswick with satellite locations in York Region depending on service demand.

How To Contact Us:

Phone	Emergency Shelter 905 722-3220 TTY 905 722-6223 Community Programs 905 476-8992 Child Witness Program 905 476-8993 Administration 905 722-4043
Toll-Free	24 Hour Crisis/Support Line 1 800 661-8294 Community Programs 1866 625-5910 Child Witness Program 1888 698-8986
Fax	Administration 905 722-8416
Website	www.sandgate.ca

Commitment: Dedicated to providing all women and their children shelter, support and information so they can take steps towards ending abuse in their lives.

We Will: Provide services to women who have experienced violence and their children in and around York Region.

Accountability: Governed by a volunteer Board of Directors.

Hours Of Operation: 24 hours for emergency shelter. Business hours plus scheduled evening/weekend work as required for other programs.

What We Do:

1. Provide emergency, crisis and short term supportive counseling, information and referral services and practical assistance to women and their children.
2. Provide secure emergency shelter to women and children.
3. Promote the establishment and maintenance of respectful, welcoming, non-violent environments at all its facilities.
4. Advocate on behalf of individual women and children.
5. Organize, participate in, and/or support community events and public education initiatives designed to increase individual and community awareness of issues relating to violence against women and children.
6. Advocate for social change which will promote equality for all

persons and contribute to the eradication of violence against women and children.

7. The Women's Shelter of Georgina, Inc. is a not-for-profit, charitable organization. The services provided by Sandgate are available to women and their children residing in and around York Region with priority attention to:
 - a. women who have experienced violence and their children
 - b. women residing in our immediate geographical area and their children
8. The Women's Shelter of Georgina Inc. is a feminist organization. Specifically, the organization is women-led and dedicated to providing services for women, by women, within an environment that facilitates empowerment and choice. The agency adopts and promotes a feminist analysis of violence against women.

Who We See: Abused women and their children.

Procedures: Vary from program to program. All programs are voluntary and free of charge.

Physical Access: All three buildings currently housing our programs are fully accessible.

Languages: Urdu, Cantonese, Spanish, Portuguese, Persian, Russian, Polish, Swahili, Italian, Farsi, Dari, Mandarin, German, French, Hindi.

Interpreters available for languages not spoken by staff.

Last Updated: September 2006

Transitional and Supportive Housing Services of York Region

Leeder Place Family Shelter

Address: 16715-12 Yonge Street #223
Newmarket, Ontario
L3X 1X4

Location: 18838 Yonge Street
East Gwillimbury, Ontario

How To Contact Us: Phone 905-898-1658
Fax 905-898-6414
Website tshsyr@allstream.net

Commitment: Our mandate is to provide emergency housing services for homeless families with children in York Region. Families can consist of any family grouping and therefore our services are not exclusive to women and children who come from an abusive situation.

This is an inclusive agency and we value the principles of diversity, equity and accessibility.

Our commitment to the homeless families in York Region is grounded in the knowledge that the region is made up of diverse communities which continue to evolve and change over time and that we ourselves are part of this larger community which we serve.

- We Will:**
- Provide emergency shelter to families with children who are homeless and who are seeking to be housed in York Region.
 - Provide practical and emotional support to all members of the family with regards to the issues surrounding their homelessness.
 - Provide the family with the practical means to search for adequate and appropriate housing.
 - Make referrals to other agencies for additional services where appropriate and requested.
 - Work together with other agencies to the benefit of the family.
 - Provide follow up services.

Accountability: All complaints and concerns regarding our services can be directed to the Executive Director. A Board of Directors oversees the agency.

Hours of Operation: 24 hours, 7 days a week

What We Do: We provide emergency shelter for a family for 6 weeks. During this time they will be accommodated in their own bedroom but will share all other shelter facilities with other families. An intake interview will be used to assess the particular needs of the family and goals will be discussed. The ultimate aim will be to find appropriate housing in the community.

Who We See: Homeless families with children in York Region. Currently we can house 4 families at one time but this will be increased to 15 by the end of 2007.

- Procedures:**
- A member of the family may call at any time in order to inquire if space is available at the shelter.
 - A short telephone assessment will be conducted to give the worker an understanding of the circumstances, assess eligibility and make arrangements for the family to come to the shelter.
 - Should the family not be eligible or when the shelter is full, staff will provide alternative options and emotional support.
 - Upon entering the shelter, the family will sign documentation for Ontario Works with regards to the financial responsibility of that agency for the duration of the family's stay at the shelter.
 - The family will be shown around and introduced to staff and other residents and given time to settle in.
 - As soon as possible a more extensive intake is conducted and goals are identified. The family is also introduced to the services they can expect and what is expected of them.
 - A separate housing intake will establish the housing needs of the family.
 - During their stay at the shelter, the adult members of the family will be actively involved in searching for housing. The children will attend a local school.
 - Follow up services will be offered to all residents of the shelter.
 - A discharge interview will be used to identify outcomes and satisfaction with the services received.

Physical Access: Not wheelchair accessible now but will be in the future.

Languages: English, Dutch. Interpretation services available.

Last Updated: September 11, 2006

Yellow Brick House Project Hostel

Address: P.O. BOX 278
Aurora, Ontario
L4G 3H4

Location: Aurora

How To Contact Us:

Phone	905 727-0930
Toll-Free	1 800 263-2231
Fax	905 727-7316
Website	www.yellowbrickhouse.org
E-mail	info@yellowbrickhouse.org

Commitment: We commit to:

- promote and respect diversity, equity, and inclusivity
- demonstrate respect for the abilities, opinions, and needs of women and children
- demonstrate an overarching commitment to confidentiality and safety in relation to the women and children we serve
- bring integrity and compassion to all that we do

- We Will:**
- Provide emergency, crisis and short term supportive counselling in individual and group format, information, referral services, advocacy and practical assistance to women and children;
 - provide secure emergency shelter and transitional housing to women and children;
 - promote the establishment and maintenance of a respectful, welcoming, nonviolent environment at all its facilities it owns or leases;
 - organize, participate in and support community events and public education initiatives designed to increase individual and community awareness of issues relating to violence against women and children;
 - promote and contribute to social change initiatives designed to achieve equality for all persons and contribute to the eradication of violence against women and children.

Accountability: Concerns regarding the quality or nature of the services can be directed to the Manager of Direct Services.

All complaints will be responded to in accordance with YBH's Policy

and Procedures Manual.

Hours Of Operation: Emergency Shelter: 24 hours, 7 days a week

Office: Monday – Friday 9:00 a.m. to 4:30 p.m.

Outreach Counseling: Monday – Friday 9:00 a.m. to 4:30 p.m.

What We Do: Emergency Shelter and Crisis Services:

- 24-hour emergency shelter for women and children fleeing abuse
- Immediate crisis counseling on the telephone
- Informal counseling, assessments, and referrals

Outreach Counseling Services:

- “Let’s Talk” Child Witness Program for children who have experienced or witnessed abuse
- Art Therapy for children who have experienced or witnessed abuse
- Counseling and Legal Support for those women 16 or older who are in abusive relationships
- Transitional Housing and Support Counselling for women making the transition to live violence free lives
- Legal and Court Support and Referral Services to provide women with assistance regarding their legal issues
- “When Love Hurts” Group Support Program to provide women with information about abuse and its effects

Reta’s Place:

- “Second stage” apartment building, providing affordable, short term housing to ex-residents of YBH shelter

Public Education:

- Education and awareness programs designed for outreach and violence prevention to and for the larger community

Who We See: We provide services in York Region to women who have experienced violence and abuse, and their children.

Physical Access: Emergency shelter – wheelchair accessible

Languages: English, Greek, Croatian, Gujarati, Serbian, French, Hebrew, Kurdish, Hindi, Ukrainian, Spanish, Arabic, Cantonese, Farsi, Urdu, Italian, Russian, Mandarin, Dari, Dutch, Romanian, Fijian, Turkish

Last Updated: September 8, 2006